



MGH

ZOLL R Series Plus Defibrillator Technical Training

ZOLL R-Series Defibrillator

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Wi-Fi Certificates Configuration

- The Certificates are needed in order to connect and authenticate to the Partners IS Wi-Fi Network
- Partners requires TLS Authentication to connect to the Wi-Fi network

Prerequisites



- R-Series software **version 10.0** or greater
- R-Series **DATA COMM II** REV B or REV C or **REV D card**
- ZOLL Data Exchange Service (DXS) installed version 1.0.124 or greater
- Facility Wi-Fi network information
- **ROOT Certificate** (if applicable) with a file extension of **.p7b**
- **CLIENT Certificate** (if applicable) with a file extension of **.pfx**
- **Compact Flash Card** to copy both the **ROOT** and **CLIENT** certificates onto.
- When TLS is selected, a client certificate is required and root certificate is required if the root certificate is not one of
- the common CA Trust certificates installed with the REV D Wi-Fi card.

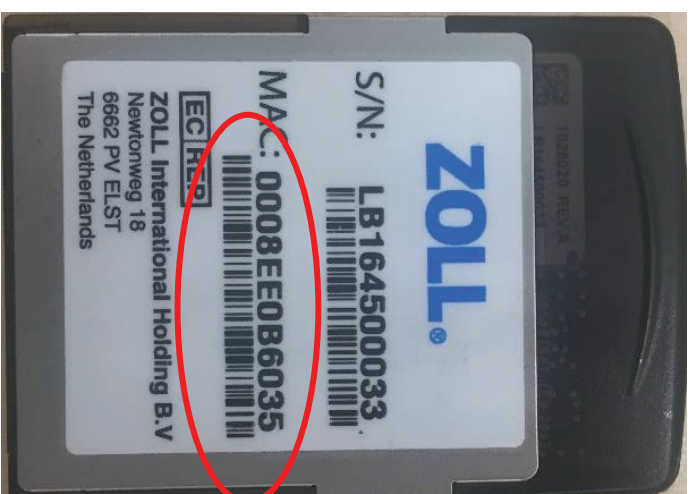
R-Series Wi-Fi Card



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Biomedical Engineering

DATA COMM II Red D



Note: Do not interchange the wi-fi cards between defibrillators.

Certificate Generation Process



1. Get the MAC Address of Wi-Fi card from TMS or from the device
2. Open a Ticket in Service Now
 - Configuration Item: **phsqlweb61**
 - Assignment Group: **Network security – phs**
 - Provide **MAC Address** in description or attached excel file with **MAC ADDRESS**
3. Save certificates on Compact Flash card (CF)
4. Load the Certificates in the Wi-Fi card
5. TEST THE WIFI COMMUNICATION

2. Open a Service Now Ticket

Filter navigator

Incident - INC1185555

Number: INC1185555

State: New

Caller: Juliana Angel Velez

Assignment group: network security - phs

Alternate Contact Info

Contact type: Phone

Category: Hardware

Subcategory: Computers

Configuration Item: phsqlweb61

Urgency: 2 - Medium

Priority: 3 - Moderate

Cause Code: -

Impact: 3 - Low

Suggested Priority: 4 - Low

Description: Need to generate certificates for Wi-Fi Cards that will be installed on the Defibrillators for authentication to Network. Wi-Fi cards are needed for the Defibrillators to connect to server PHSQLWEB61 and send "Code Readiness status" data. See attached file for MAC ADDRESS information. MAC ADDRESS- 000e0b6035

PHI Encrypted Field

Related Search Results

Submit

Resolve Incident

My Groups' Unassigned Work

My Approvals

My Watched Work Notes

SLAs

My Work

My Groups' Work

My Groups' Unassigned Work

Calls

On-call Rotation

Incident

Create New

Assigned to me

Open

Open - Unassigned

Open Incidents without Assignment Group

Resolved



- You will receive a .pxf file. That is your **Client Certificate**. This file is **unique** to the MAC Address you provided.
- You will need .p7b file which is the **ROOT Certificate**. This file is the same across Partners.

3. Save Certificate files in CF

- Move the Client (pfx file) and Root Certificate to Compact Flash (CF) Card



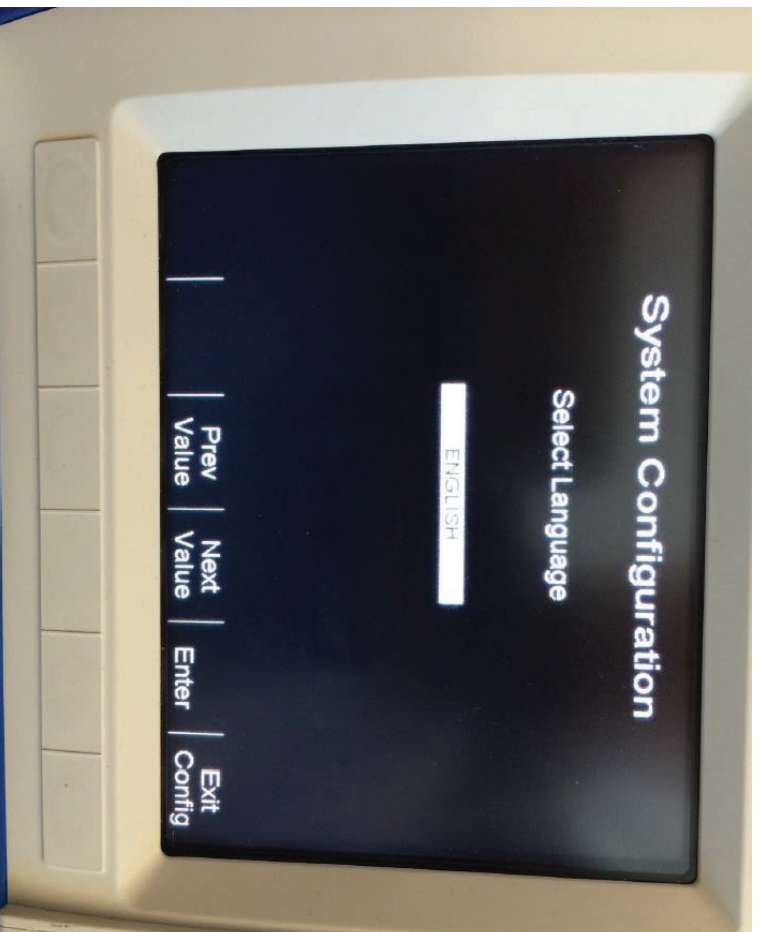
.p7b file

4. Load new Certificate

Go to the **System configuration mode**

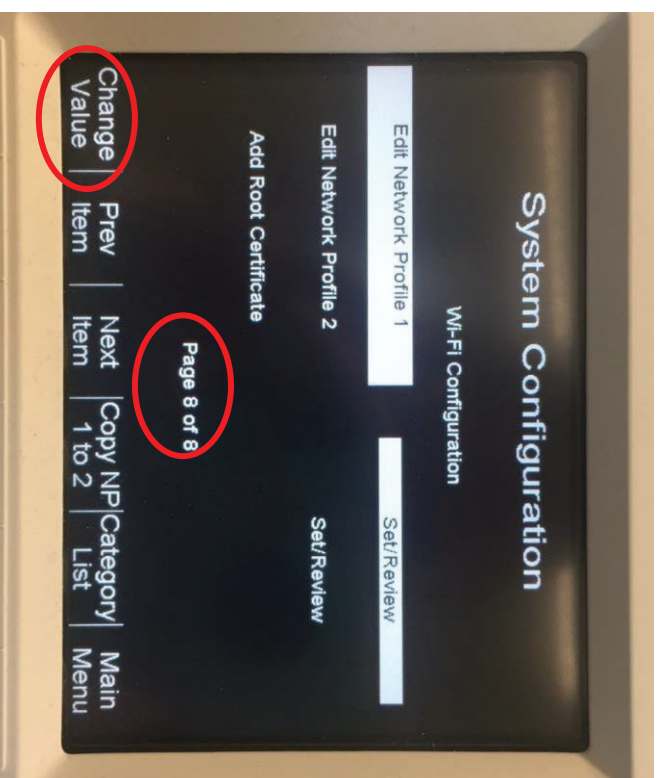
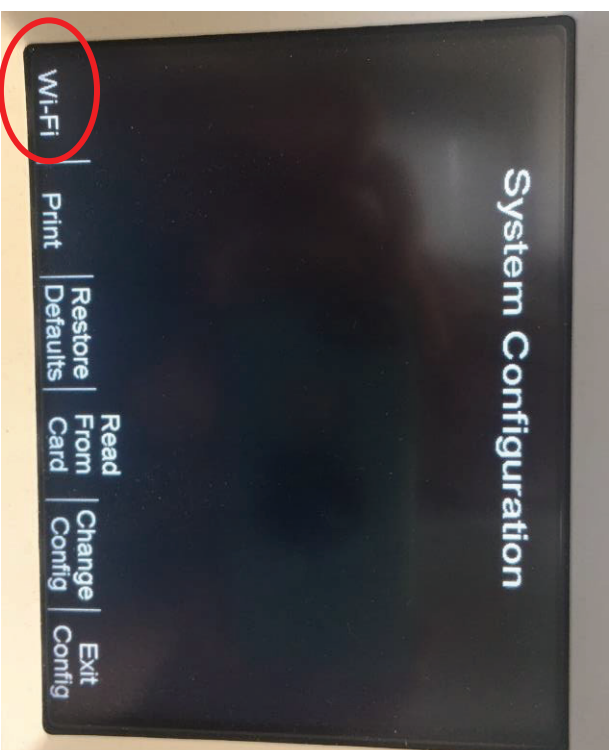


- On the R-Series defibrillator, while holding the left and right most soft keys simultaneously turn the power switch on the R-Series to the “On” position.
- The passcode is set to the factory setting. “00000000”

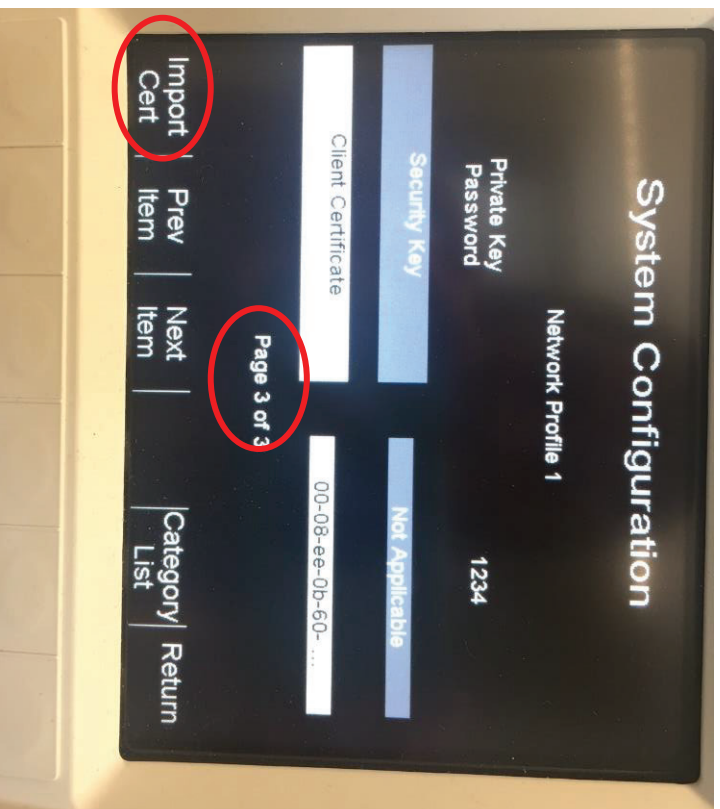
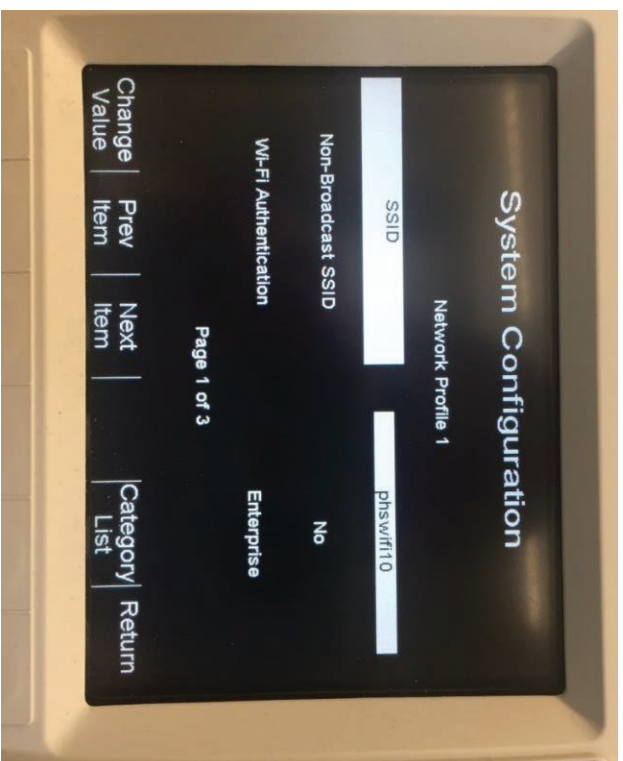


- Select the language
- Select the Enter soft key

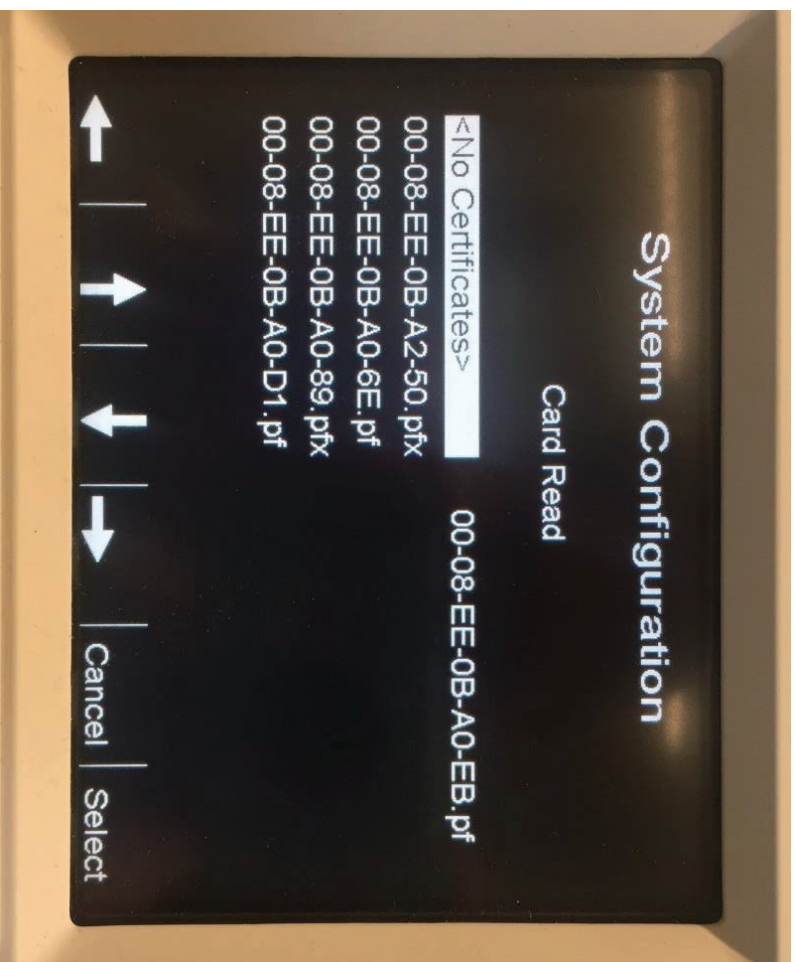




- Select “Wi-Fi Soft key”. A **green** box message appears that says “**Identifying Card**”
- Select “Read Wi-Fi Card”. A **green** box will appear that says “**Wi-Fi card read ok**”
- With the “Next Item” soft key move to **Page 8** until “**Edit Network Profile 1**” is highlighted
- Select “Change value” soft key



- With the “Next Item” soft key move until **Page 3** appears and “**Client Certificate**” is highlighted.
- At this point remove the **DATA COMM II** Wi-Fi card and place the CF Card with the **ROOT** and **CLIENT** certificates
- Select “Import Cert”

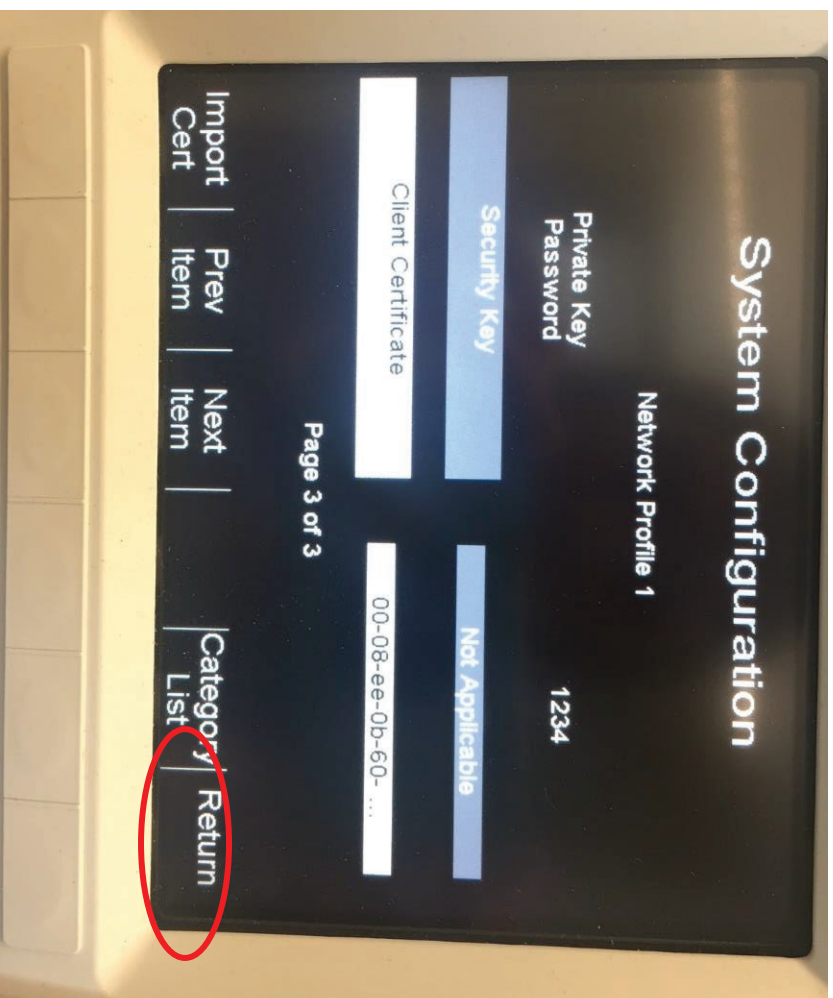


- Once the CF Card is inserted the message **in green** “**Reading Card**” or “**Identifying Card**” should appear and quickly disappear again.

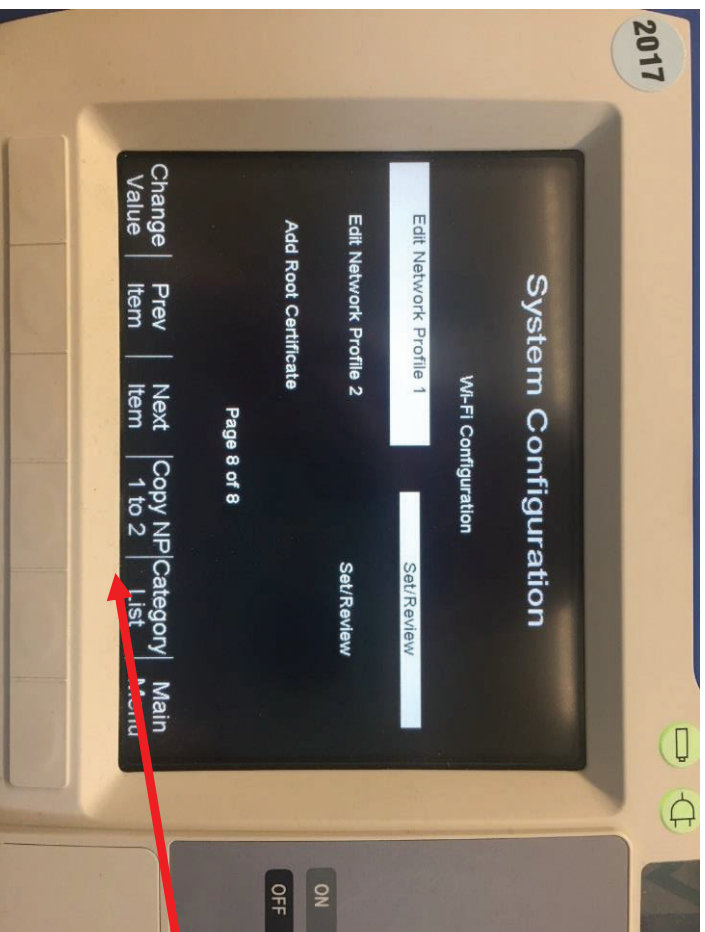
*If the card inserted is the incorrect card a message in red “Wrong Card” will appear.

- Once “Import Cert” is selected using the arrow keys select the client certificate from the list.
- The name of the appropriate .pfx certificate will be the **MAC Address of the Wi-Fi card currently being configured.**

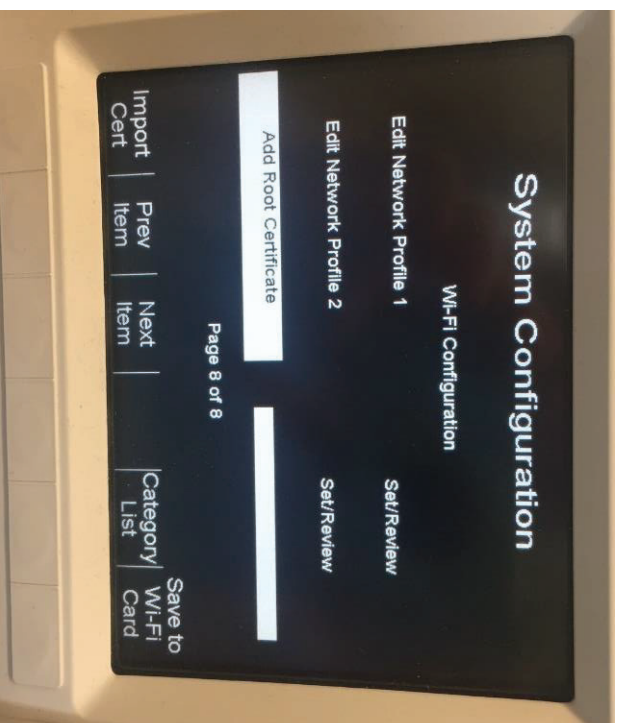
*Note that only the .pfx certificates will appear in the list.



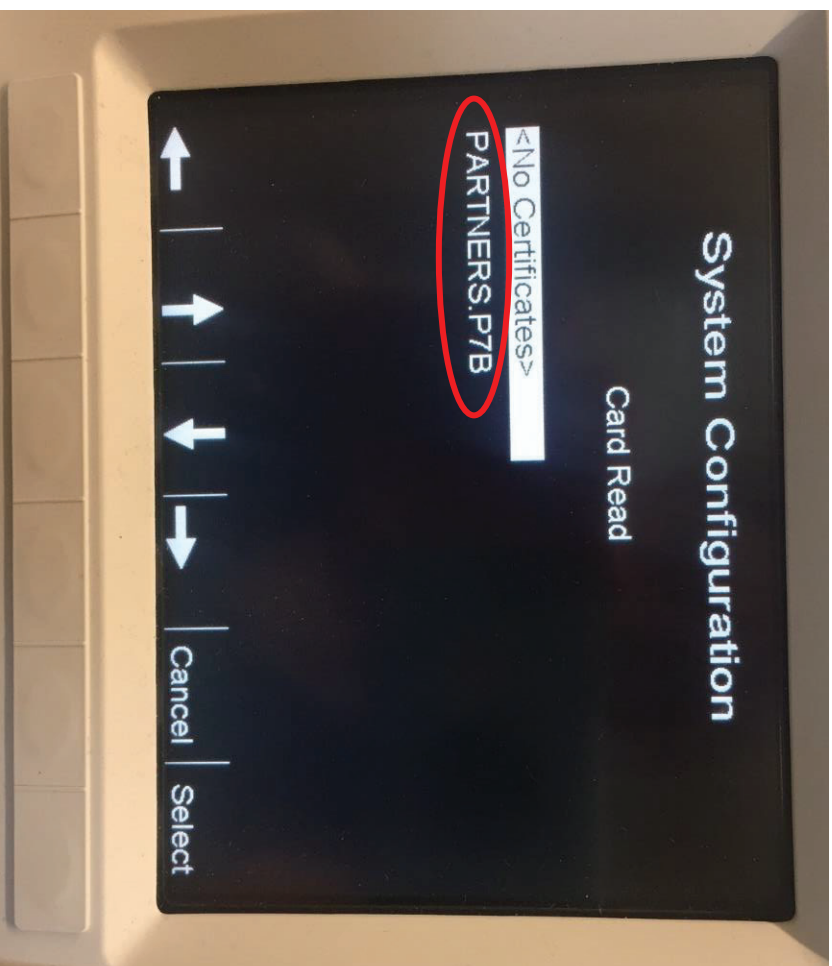
- After the client certificate has been selected and the Select key has been pressed you are returned to the previous page and your client certificate should show in the list.
- Now Select **“Return”** soft key on the far right of the screen



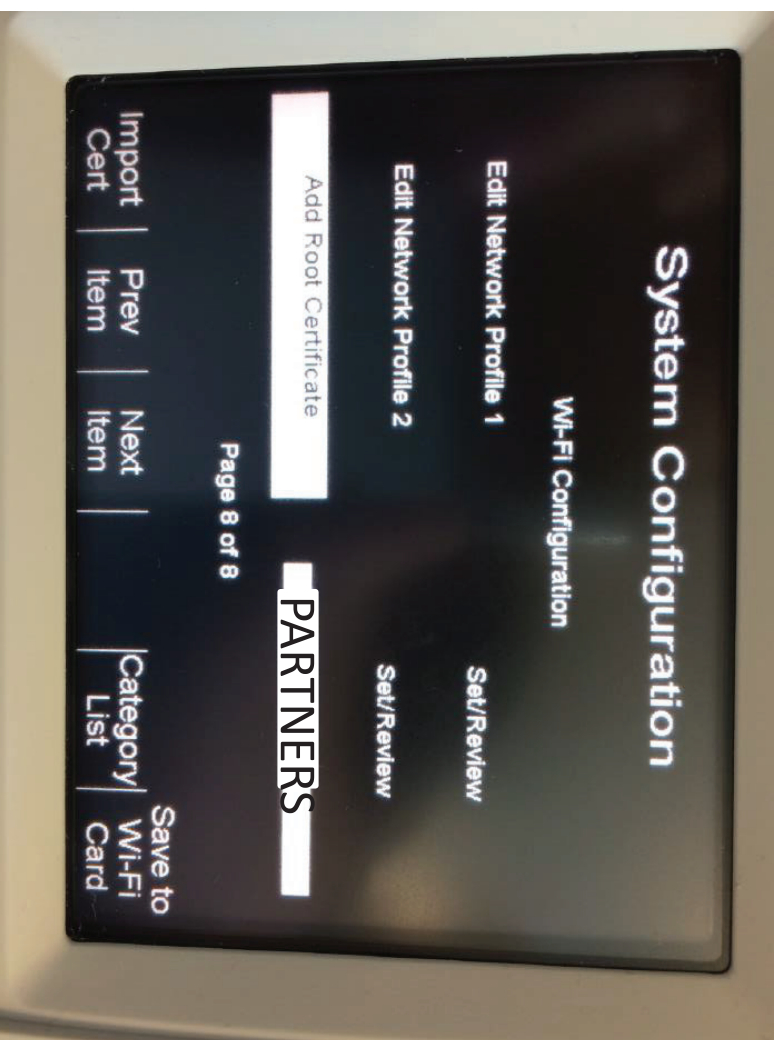
- Select the **Copy NP 1 to 2** soft key; third soft key from the right



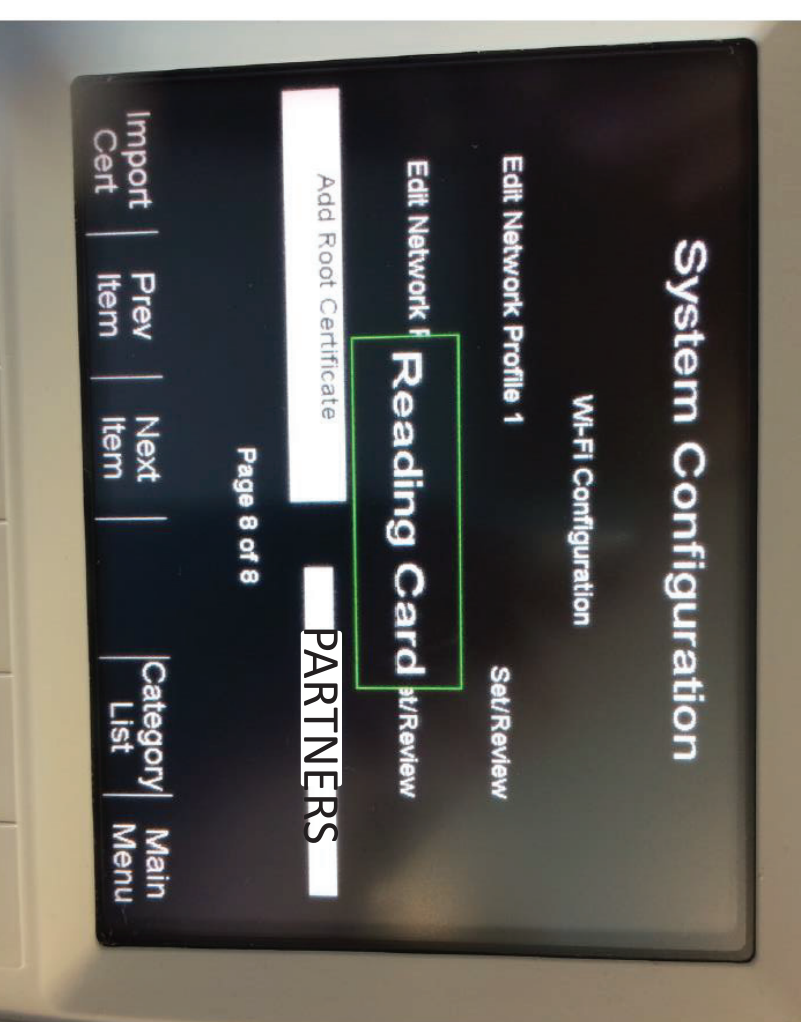
- Select the Next Item soft key to highlight the **“Add Root Certificate”** line
- Root Certificate – Note the left most value on the screen has changed from Change Value to **Import Cert**



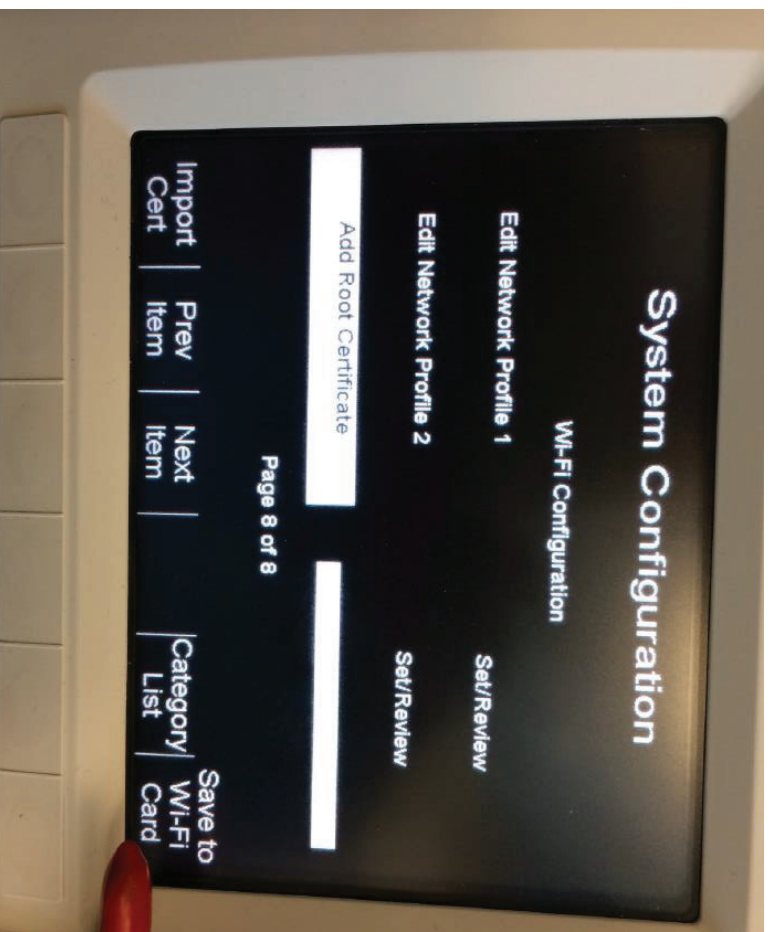
- Select **Import Cert** – using the arrow keys select the root certificate named **partners.p7b**
- Note that only the .p7b certificates will appear in the list.



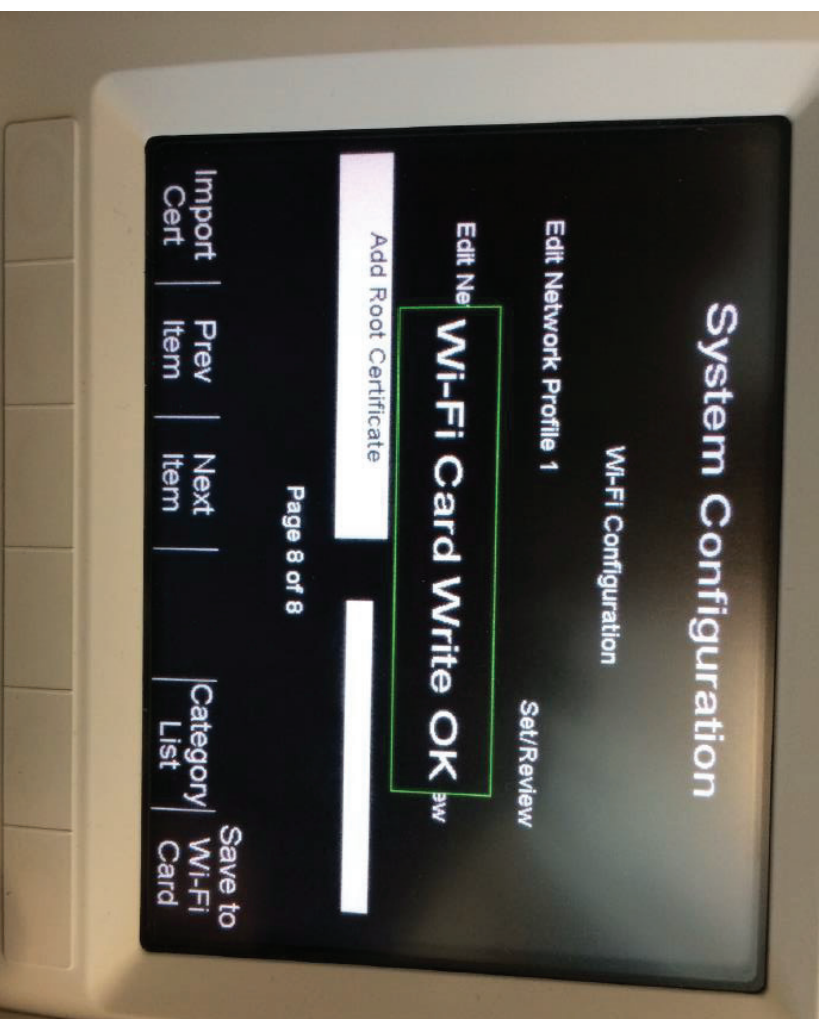
- After the root certificate has been selected and the Select key has been pressed you are returned to the previous page and your root certificate should show in the list.



- At this point remove the CF card and **re-insert the Wi-Fi card.**
- You should have a green **“Reading Card”** or **“Identifying Card”** message again.
- Once the message clears the screen you will be ready to **save** the configuration to the **Wi-Fi card.**



- After the **green** “Reading Card” or “Identifying Card” message disappears the bottom right soft key will change to **“Save to Wi-Fi card”**
- Select the **save to Wi-Fi card** soft key



- A message in a **GREEN** box will appear on the screen that says “Writing Wi-Fi Card”
- Finally a message in a **GREEN** box will appear on the screen that says “Wi-Fi Card Write OK”
- Turn off the Defibrillator

- Once the new certificate has been loaded in the Wi-Fi card perform a test by sending the 30J results to the server.
 - Turn defibrillator ON and go to **Manual mode**
 - Press “Report data”
 - Press “Transfer mode”
 - Press the soft key “More”
 - Press “Defib History to Wi-Fi”
 - Wait until you get a message that says:
“Device Check Was Sent” “Activity Log Was Sent”